

Online supplementary file S1: Standardized format for the structured interview of patients after filling
OUTPATSAT-35RT questionnaire

Pilot-testing:
1. Sample of a patient response sheet (completed by interviewer)

Question number ----			Comments
a.	Difficulty?	Yes <input type="checkbox"/>	_____ _____
b.	Confusing?	Yes <input type="checkbox"/>	_____ _____
c.	Difficult words?	Yes <input type="checkbox"/>	_____ _____
d.	Upsetting?	Yes <input type="checkbox"/>	_____ _____
e.	How would you ask this question?		_____ _____ _____

Question number --			Comments
a.	Difficulty?	Yes <input type="checkbox"/>	_____ _____
b.	Confusing?	Yes <input type="checkbox"/>	_____ _____
c.	Difficult words?	Yes <input type="checkbox"/>	_____ _____
d.	Upsetting?	Yes <input type="checkbox"/>	_____ _____
e.	How would <u>you</u> ask this question?		_____ _____ _____

Pilot-testing:

2. Summary of patient responses by item (completed by interviewer)

(Total no. of patients interviewed = N)

Question number ----

		Number of patients answering Yes	Comments
a.	Difficulty?	<input type="checkbox"/>	_____ _____ _____ _____
b.	Confusing?	<input type="checkbox"/>	_____ _____ _____ _____
c.	Difficult words?	<input type="checkbox"/>	_____ _____ _____ _____
d.	Upsetting?	<input type="checkbox"/>	_____ _____ _____ _____
e.	Alternative wording suggested by patients		_____